

HealthScreen®



New Zealand's Mobile Professional Health Information Service



HealthScreen®

WHY CHOOSE AIA?

You're looking for the peace of mind that you can only get from having the best insurance protection for you and your family, or your business.

You also want innovative insurance products, tailored to the New Zealand lifestyle. You want value for your money. And you want your cover provided by a company that's been around for long enough and that's large enough to give you full confidence that it will be able to cover a claim, if you need to make one.

That company is AIA, which has been in New Zealand for over 37 years, and which is part of the AIA group, the largest life insurer in the world.*

Besides life insurance, we also provide health, income protection, trauma, business income and business life insurance.

*By market capitalisation. Source: Bloomberg, 31 May 2018.

HealthScreen® is solely a medical information gathering service. All material and applications will be handled in the strictest of confidence and in accordance with medical standards and ethics. HealthScreen® is not an underwriting service. HealthScreen® consultants are based in the centres where the service operates.

All administration is handled out of AIA New Zealand's head office in Auckland.

Full details of HealthScreen® can be obtained by contacting the HealthScreen® Manager, AIA New Zealand Limited. Alternatively, please discuss the particulars with your adviser.



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A SERVICE THAT'S ALL ABOUT SERVICE

HealthScreen® is a free service developed to provide a quick, convenient and professional means of gathering the medical information we sometimes require when you apply for cover.

Depending on the amount of cover you need and/or your medical history, various tests or medical questionnaires may be necessary. Usually, your doctor, or a designated specialist, is responsible for providing this service and the necessary documentation.

Now, HealthScreen® provides an easier, more efficient way of gathering this information.

Key Features of Healthscreen®

- **Confidentiality and discretion** are assured
- **Service is personalised.** Tests are done at your convenience – at your home or office
- You are notified of the required tests **prior to consultation**
- The **processing time** for your insurance application is shortened
- Available throughout **most of New Zealand.**




HOW IT WORKS

Thanks to HealthScreen®, the application process is quick and simple:

- 1 You give your adviser consent for HealthScreen® to contact you
- 2 Your application is received by AIA
- 3 We decide if further medical information is required
- 4 A HealthScreen® consultant and your adviser are notified of HealthScreen® requirements and you are contacted
- 5 The HealthScreen® consultant visits you, performs tests and completes a HealthScreen® report, then sends the results to AIA, or delivers them to a laboratory
- 6 AIA assesses your medical information, as part of the underwriting process.

OUR PROFESSIONAL STAFF



HealthScreen® consultants are experienced, registered nurses. They may ask you questions about:

- > Your medical history and family history
- > Any medications you are taking now, or have taken in the past for more than 10 days (including names and dosage).

If an appointment is necessary, you will receive a call from a HealthScreen® consultant. If, at any time, you need to reschedule an appointment, please contact the HealthScreen® consultant directly, as soon as possible.

Once all information has been gathered, the relevant documentation will be sent to AIA for assessment.

HealthScreen® will carry out most medical tests. Where they are not able to, your adviser will let you know the required tests needed by your doctor or specialists.

Should you not wish to use the HealthScreen® service, you are free to see your own doctor.

If you are unsure about any aspect of our service, please seek the help of an adviser.